



ICEBERG Exercise

Identify your surface issues or aims....

*Staff work delivery
*Staff Recruitment / Training

The things I have to tackle

Think about your emotions surrounding your surface issues and aims....

*Unsure about how to communicate and set boundaries
*Anxious / ambivalence / stress....."that I may not come across as not nice or harsh..."

My feelings

What underlying values are important to you....

Transparency, honesty, loyalty, open communication, respect for people, other people's time, reputation, delivering quality, hard work, reliability, laughter/humour,

My values